

**TM AND IRDA SIGN MEMORANDUM OF UNDERSTANDING AGREEMENT TO DRIVE
SMART SOLUTIONS IN ISKANDAR MALAYSIA**

Smart services collaboration to realise the Iskandar Malaysia Smart City programme

Telekom Malaysia Berhad (TM) and Iskandar Regional Development Authority (IRDA) recently formalised an MoU document exchange ceremony for smart services deployment and delivery in Iskandar Malaysia.

Datuk Bazlan Osman, Deputy Group Chief Executive Officer, TM exchanged the MoU documents with Datuk Ismail Ibrahim, Chief Executive of IRDA in the presence of Dato' Sri Najib Tun Razak, Prime Minister of Malaysia and Dato' Mohamed Khaled Nordin, Chief Minister of Johor.

The MoU marks a steadfast effort in strategic collaboration between TM and IRDA to ensure effective delivery of Sustainable Smart City Services. As outlined in the Iskandar Malaysia Comprehensive Development Plan ii (CDPii) 2014-2025, the Iskandar Malaysia Smart City programme aims to accelerate growth through a sustainable economic and technological ecosystem towards smart, connected and inclusive communities. This will further enhance the Rakyat's quality of life, in line with the region's aspiration to become the choice destination to invest, work, live and play.

Datuk Bazlan Osman commented about the MoU by saying, "As the nation's leading fully integrated telecommunications, ICT and smart services provider, TM is proud to play an integral role in establishing the eco-system that will make Iskandar Malaysia the country's model of a completely modern digital city by bringing in world class telecommunications and smart city services to the southern economic region of Malaysia."

Datuk Ismail Ibrahim said, "IRDA welcomes organisations like TM to collaborate together with IRDA towards achieving Iskandar Malaysia's vision of becoming a Strong and Sustainable Metropolis of International Standing."

The agreement will enable TM to implement suitable smart services such as safety and security, smart mobility, city-wide services, energy and facilities management, as well as citizen portal in line with the Iskandar Malaysia Smart City Blueprint. TM will identify key requirements for these services and develop specific business and delivery models for identified services in Iskandar Malaysia.

"Provision of smart services is not new to TM as the Group has been delivering various smart services in Malaysia, including security surveillance, traffic management and connected shopper. With the signing of this MOU, we are leveraging on our expertise in smart city solutions to benefit Iskandar Malaysia", added Datuk Bazlan.

TM's investments in Iskandar Malaysia include the fibre optic telecommunication infrastructure, a world class data centre and an Integrated Operations Centre (IOC) for the delivery of smart services solutions.

The IOC, the first ever in Malaysia, will serve as a centralised command centre for Internet of Things (IoT) operations of smart city services. This will enable TM to provide a single monitoring dashboard to coordinate operations of smart services involving physical devices and sensors, vehicles, buildings as well as incidents and events.

About TM

Telekom Malaysia Berhad (TM), Malaysia's Convergence Champion and No. 1 Converged Communications Services Provider offers a comprehensive suite of communication services and solutions in fixed (telephony and broadband), mobility, content, WiFi and smart services. As a market leader, TM is driven by stakeholder value creation in a highly competitive environment. The Group places emphasis on delivering an enhanced customer experience via continuous customer service quality improvements and innovations, whilst focusing on increased operational efficiency and productivity.

Leveraging on our extensive global connectivity, network infrastructure and collective expertise, TM is well positioned to propel Malaysia as a regional Internet hub and digital gateway for South-East Asia.

As a multiple award winning model corporate citizen committed to good governance and transparency, TM continues its pledge to ensure the integrity of our processes, people and reputation as well as the sustainability of our operations. Our Corporate Responsibility (CR) ethos reinforces responsible behavior in the four main domains of the marketplace, workplace, the community and the environment. With a focus on ICT, the Group further promotes 3 major platforms i.e. education, community/nation-building and environment, through our Reaching Out programmes.

TM will continue to leverage on the strategic investments made earlier in webe and TM Business Solutions to realise its Convergence and "Go Digital" aspirations as its moves beyond connectivity services into new value added digital services. The Company is embarking on a holistic approach covering customer experience, process optimisation and new business opportunities. This entails building a digitally aware and smarter workforce that acts as a catalyst to the digital transformation of TM, thus powering Malaysia's digital economy.

TM looks forward to serving customers with relevant convergence propositions via the 5 pillars of Smarter Living, Smarter Businesses, Smarter Cities, Smarter Communities and a Smarter Nation - delivering a seamless digital experience and integrated business solutions to cater to individual lifestyle and business communication needs - towards making "Life and Business Easier for a Better Malaysia".

For further information on TM, visit www.tm.com.my.

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About Iskandar Regional Development Authority (IRDA)

The Iskandar Regional Development Authority (IRDA) is the regulatory authority mandated to plan, promote and facilitate the development of Iskandar Malaysia into a strong and sustainable metropolis of international standing, where living, working, business and leisure converge seamlessly.