

BCMS High Level Policy Statement

This policy, which is approved by the Chairman of BCMS Steering Committee, established the commitment of TM ONE to its Business Continuity Management System and the requirements of the ISO 22301:2019 International Standard.

Data Centre and Cloud Services provided by TM ONE are important business assets of within the company and need to be protected from threats that could potentially disrupt business continuity. This policy has been written to provide a mechanism to establish procedures to protect against threats and minimize the impact to the provided services.

TM ONE Top Management is committed to complying with the requirements and maintaining the effectiveness and continuity improvement of business continuity management system, which supports TM ONE's business strategy. Adequate resources and management energy will be committed to this critical endeavor.

Detailed guidance on procedures to be followed in the event can be found in relevant procedures and plans, which are accessible to all BCMS related personnel. This policy is communicated to relevant internal and external stakeholders within TMONE.

This Business Continuity Management Policy statement, objectives, procedures, and plans will be subject to annual re-evaluation for suitability, during the BCMS Management Review or there is a major change in the business direction.

This policy is available to all interested parties via the TM ONE official website.

Signed:

Title: BCMS Steering Óommittee Chairman Date: 20/8/2021